

Systems and Support for the Delivery and Business of Healthcare

Healthcare Systems Management

Process Transactions and Data Efficiently, Securely and Accurately



For America's health infrastructure, the ability to efficiently share and process information within and among payment, benefits, administrative and regulatory systems is critical. Healthcare providers, payors and patients all rely on the timely processing of medical transactions - to ensure everything from business viability to the well-being of beneficiaries to cost-effective healthcare delivery. That's why so many government and private-sector health organizations rely on Northrop Grumman.

For more than a decade, Northrop Grumman has provided administrative, regulatory, financial and benefits management systems

and support to major health organizations. The company is a leader in delivering real-world solutions for processing healthcare transactions and data on the massive scale required in today's health sector. Our systems and support help improve organizational performance and the quality and quantity of information available to users.

Comprehensive Capabilities

Northrop Grumman provides end-to-end capabilities for a wide range of projects, including systems integration and support, full life-cycle applications development and critical infrastructure management. Core competencies include:

- Grants Management
- Program Management
- Benefits Management Systems
- Data Center Support
- Payment and Financial Systems
- Security Compliance
- Identity Management
- Enterprise Architecture
- Data Warehousing
- Infrastructure Management

A Trusted Government Partner

Working with senior management, policy leaders and health IT specialists, Northrop Grumman is a trusted partner to numerous federal enterprises. Customers include:

- U.S. Department of Health and Human Services
- Centers for Medicare & Medicaid Services (CMS)
- National Institutes of Health
- U.S. Food and Drug Administration
- U.S. Department of Veterans Affairs
- U.S. Social Security Administration

Northrop Grumman is one of the largest contractors to the CMS, providing systems and support that deliver back office processes securely and cost-effectively. This work helps drive more efficient Medicare and Medicaid operations and improved service to beneficiaries.

Northrop Grumman has contributed to the success of key healthcare systems and initiatives.

- Medicare Beneficiary Database Suite of Systems
- Beneficiary Eligibility Suite of Systems Transactions
- Continuity Assessment Record & Evaluation
- Enterprise Identity Management and Authentication System
- Veterans Service Network (VETSNET) Compensation & Pension Replacement System
- HIPAA Eligibility Transaction System (HETS)
- Austin Automation Center Enterprise Systems (AACES)
- Community-Based Organizations and Customer Service Representatives (CBO/CSR) System
- NIH Center of Information Technology
- Bioinformatics Integration Support Contract (BISC) System
- Bioinformatics Resources Center
- VA Remittance Processing System
- VA Benefits Delivery Network
- NIH Electronic Research Administration
- Medicare Secondary Payor Recovery Management and Accounting System (ReMAS)
- HRSA Commitment Register System
- Retiree Drug Subsidy (RDS) Center
- Coordination of Benefits System

A Unique Resource for the Changes Ahead

Medicare and Medicaid populations continue to expand. Veterans programs face new challenges. Healthcare reform is a major Administration priority. Advanced healthcare systems are mission-critical to the success of coming changes, and Northrop Grumman is uniquely positioned to provide them.

Domain Understanding. Our IT professionals offer skills across the legal, process, technology, financial and privacy aspects of healthcare transaction processing. These skills build on lessons learned through years of systems experience with major federal health agencies.

Scale. Northrop Grumman had designed, integrated, deployed, operated and maintained many of the world's largest information systems and networks, including major health systems. This experience is perfect for minimizing the risks involved with developing tomorrow's large-scale health systems.

Security and Privacy. Relying on decades of security experience at the most sensitive levels of the U.S government and its allies, Northrop Grumman delivers cutting edge security that has never been breached. Plus, our experts are fully versed on HIPAA requirements - from both a legal standpoint and from the real-world context of deployment.

Interoperability. Northrop Grumman is a world-class provider of interoperable systems. Our specialists ensure that disparate systems and networks communicate and share information seamlessly.

System and Software Development. Our full life-cycle system and software development capability uses the Agile Methodology. The company has more CMMI Level 5 certified programs than any other IT provider.

Training. Comprehensive training services include training program development, web-based training systems, worldwide classroom and over-the-shoulder training.

For more information on Health Solutions, Healthcare Systems Management email healthsolutions@ngc.com

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